



*Tony Evers*  
Governor

*Peter W. Barca*  
Secretary of Revenue

**FOR IMMEDIATE RELEASE**

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CONTACT: Patty Mayers, Communications Director  
(608) 266-2300 or [DORCommunications@wisconsin.gov](mailto:DORCommunications@wisconsin.gov)

## **With COVID-19, taxpayers asked to use DOR's online services in lieu of in-person visits to customer service centers**

With COVID-19, the Wisconsin Department of Revenue is asking its customers to use its many online tax and other service tools at [www.revenue.wi.gov](http://www.revenue.wi.gov) rather than in-person visits to its customer service centers. For the most up-to-date information on COVID-19 in the Wisconsin [visit this website](#).

"Many of the services we offer in our walk-in customer service centers are available through our website," said DOR Secretary Peter Barca. "Serving Wisconsin taxpayers is our priority, but when health issues arise, we must adjust our services to best protect the safety and well-being of everyone involved. Our new favorite saying at DOR is get out of line and go online."

To help Wisconsin taxpayers fulfill their DOR business needs during this unique time, the agency has compiled a list of "quick links" to complete needed tax tasks without need for an in-person visit.

### **Tax refund status**

- Where's My Refund: <https://www.revenue.wi.gov/Pages/Apps/TaxReturnStatus.aspx>

### **Wisconsin e-file**

- <https://www.revenue.wi.gov/Pages/WI-efile/home.aspx>

### **Past-due tax help**

- Payment plan requests done through either:
  - My Tax Account: [https://tap.revenue.wi.gov/mta/\\_/](https://tap.revenue.wi.gov/mta/_/)
  - Form request: <https://www.revenue.wi.gov/DORForms/a-771.pdf>
- Wage attachment review requests done through either:
  - My Tax Account: [https://tap.revenue.wi.gov/mta/\\_/](https://tap.revenue.wi.gov/mta/_/)
  - Form request: <https://www.revenue.wi.gov/DORForms/a-772f.pdf>

### **Make payments**

- Tax payments: <https://tap.revenue.wi.gov/pay/>
- State debt collection payments: <https://tap.revenue.wi.gov/NonTax/>

### **ID verification**

- Identity verification: <https://www.revenue.wi.gov/Pages/Individuals/id-verification.aspx>

### **Business tax registration**

- Registration: [https://tap.revenue.wi.gov/BTR/\\_/](https://tap.revenue.wi.gov/BTR/_/)

### **Request tax form copies**

- <https://tap.revenue.wi.gov/ReqCpy>

### **Customer service phone numbers:**

Individuals: (608) 266-2486

Businesses: (608) 266-2776

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