Agency Collection News



"Maximize your collection efforts"

September 2015

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Department of Administration (DOA) PeopleSoft Implementation

The State of Wisconsin is transitioning to PeopleSoft to manage financial transactions. Starting October 1, 2015, agency distributions for both Tax Refund Intercept Program (TRIP) and State Debt Collection (SDC) will be initiated by the Department of Administration (DOA) through PeopleSoft. Financial information for distributions is being converted to the new system.

TRIP Distribution – There will be no TRIP distribution for the week of September 29th while we work with DOA to complete the conversion process. On October 6th, we will run distributions covering transactions from September 23rd through October 6th. The ACH transactions will post Tuesday, October 13th as always.

SDC Distribution – This distribution for September transactions will run normally on October 1st. The ACH transactions will post October 7th.

If you have any updates to your agency contact information or bank account changes, please use these new forms:

- State Transforming Agency Resources (STAR) Authorization for Electronic Deposit form (DOA-6456) use this form to update bank account information.
- <u>Agency Collections Setoff- Accounting Transfer form (P-171)</u> use this form to update your accounting information for PeopleSoft accounting transfers (State Agencies only).

SDC Technology Enhancements

Joint Debt Project - We are in the process of testing the new SDC Joint Debt functionality. Several of our agency partners have agreed to work with us to test the new XML file layout. We are pleased to announce that we are on track to implement in October.

Federal Student Loans – Our next technology project is to develop functionality to accept federal student loan debts from University of Wisconsin campuses. We met with UW- Oshkosh and UW-Milwaukee to craft business requirement for collecting this unique subset of debts. We anticipate development to start in October 2015 with a January 2016 implementation date.



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New Legislation for Local Governments

Enacted August 6, 2015, 2015 Wisconsin Act 59 allows local governments that operate a 911 center to certify debts to TRIP that originate from a private ambulance service provider that has a contract with a local government. Section 71.935(1)(a), Wis. Stats., was amended to define "debt" as follows:

..."a debt owed to an ambulance service provider operating pursuant to a contract with a municipality or county under s. 59.54(1), 60.565, 61.64, or 62.133, is considered a debt owed to the municipality or county, if the debt relates to providing ambulance services to individuals in that municipality or county as a result of responding to requests that originate from a government operated 911 call center."

How will the Department of Revenue (DOR) implement the new legislation?

If a municipality wants to collect the debts for the benefit of an ambulance service provider through TRIP, the municipality is responsible for completing the Agency Agreement Form in <u>Publication 218</u>. DOR will establish the TRIP account under the municipality. The municipality may authorize the ambulance service provider to administer the TRIP account for the municipality under a collection agreement.

What if the ambulance service provider serves multiple municipalities?

Each municipality, or group of municipalities operating under a consolidated services agreement, that works with the ambulance service provider is responsible for requesting a new TRIP account. DOR will establish the TRIP account under each municipality. The municipality may authorize the ambulance service provider to administer the TRIP account for the municipality under a collection agreement.

What if the ambulance service provider uses a private collection agency to collect the debts?

The municipality is the requesting authority for the new TRIP account. DOR will establish the TRIP account under the municipality. The municipality may authorize the private collection agency to administer the TRIP account for the benefit of the ambulance service provider under a collection agreement.

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