TRIP News

Maximize your collection efforts through TRIP

Tax Refund Interception Program

April 30, 2005

New Logon Process

Web Access Management System (WAMS)

The Wisconsin Department of Administration has developed a new logon system for State Web applications. Use of the re-designed TRIP Application will require you to follow the WAMS registration process to obtain a new user ID and password. Your current logon ID and password will become obsolete at the time the new TRIP system is implemented in October 2005.

What is WAMS?

WAMS is a system that allows an authorized individual to access a variety of State Web applications using a single Wisconsin User ID and password that is not tied to your personal Social Security Number.

The Wisconsin User ID and password verifies your identity so that WAMS can provide you with access to specific information and services and prevent access by unauthorized individuals.

Registration Process

Registering with WAMS is one of two steps necessary to access the TRIP Application. The other is to have access permission granted by the Department of Revenue.

- If you are a current TRIP user you already have access permission to the application.

- If you are interested in applying for TRIP access permission, go to the DOR web site, click on E-Services and scroll to the Government section for General Information.

To obtain your Wisconsin User ID and password you will need to access the WAMS Registration page via: https://on.wisconsin.gov/wimap/selfreg/WAMS.jsp.

You will be taken to the WAMS main page. Scroll to the Self-Registration link to create a WAMS login ID and password for yourself. This process will only take a couple of minutes, including receiving your WAMS ID via email.

If you are currently a WAMS user but have forgotten your password, use the same link above, but scroll to the Account Recovery link. This link will guide you through recovering your WAMS account information.

WAMS assistance is available by clicking on the Support Center link.

Counties who use the CCAP interface will continue with the same process to certify debts. You will be able to logon to the TRIP application to take advantage of the enhanced reports feature of the new program. You will logon to query your reports using the WAMS procedure.

Timeline

You can obtain your Wisconsin user ID and password before we go live with the new system. This action will prepare you for the implementation phase.

Implementation for the TRIP redesign is scheduled for October 2005. We hope to keep any impact on our users to an absolute minimum.

Next Steps

Look forward to future editions of this newsletter. Publication dates will be July 31, September 30, and January 3.

July	Progress Report and Training Opportunities
September	Implementation Details
January	Post Implementation Review

Legislation Update

Certify Debts With Driver's License Information

Among the types of debts that counties and municipalities can refer to the Department of Revenue for setoff are parking citations and traffic violations. Because Social Security Numbers are not often captured during this type of offense, the debt can be difficult to refer.

In recognition of this barrier, language has been drafted to update state law to allow referral of these debts to the department by Driver's License number. On February 8, 2005 Governor Jim Doyle included this piece of legislation for passage in his 2005-07 Executive Budget Bill.

Visit www.wisgov.state.wi.us/budget.asp for more budget details.

TRIP Working for You

# of Debts > 0
428,936

Total Balance of Debts
$ 167,232,825

Total Intercepted 2004
$ 23,597,664

Average Return on Referred Debts
12%

Program Participation in 2004
251

Seven participating government agencies achieved higher than 40% return on debts referred last year.

Contact Information

Please feel free to contact us with any questions or concerns.

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WAMS Frequently Asked Questions

Can I share the same e-mail account with one or more other people?

No. Each person must have a unique e-mail address for verification during account creation. The e-mail address is also used to recover your personal account if you have forgotten your User ID or Password.

What happens if I do not activate my account within four days?

The information you submitted during Self-Registration will be deleted and you will need to start the process again.

What should I do if I forget my Password or User ID?

Use MyLoginAccount to display the Login page. Click the link **Forgot your password?** on the Login page. After entering your Wisconsin User ID or your e-mail address, you will receive an e-mail message containing a link to the Secret Question and Answer page. If you answer your secret question correctly, you will be able to choose a new password. The last step is to terminate the Account Recovery session so you can login with your new password.

What should I do if my account is locked?

Use MyLoginAccount to display the Login page. Access Account Recovery by clicking on the link **Forgot your password?** on the Login page. Follow the instructions on each screen.

If your account has been locked by an Administrator, you will need to contact the Support Center for help.

Why can't I access an application if I have logged on with a valid Wisconsin User ID and Password?

Having a valid Wisconsin User ID and Password is one of two steps necessary to access secured Web applications. You must also have permission to access that particular Web application and have had that permission recorded on your account in the directory.