

Important Rate Changes!

BEGINNING JANUARY 1, 2024:

- Milwaukee County sales and use tax rate increases from 0.5% to 0.9%
- City of Milwaukee imposes a new 2% sales and use tax
- See [Fact Sheet 2414](#) *Milwaukee Sales and Use Taxes*

See the [Sales Tax Rate Chart](#) for a complete list of county sales and use tax rates and their effective dates

Filing Claims for Refund of Sales or Use Tax

Includes information on:

- Who may file claims for refund
- Which form to use
- Time limitations for filing
- Interest
- Penalties

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APPENDIX

Form S-220, Form BCR, *Buyer's Claim for Refund of Wisconsin State, County and Stadium Sales Taxes*

Form S-220a, Schedule P, Attachment to Form BCR, *Buyer's Claim for Refund of Wisconsin State, County and Stadium Sales Taxes*

I. INTRODUCTION

This publication explains who may file a claim for refund of Wisconsin state, county, and stadium sales or use tax. It also includes information relating to forms, time limitations for filing, interest, and penalties.

CAUTION

The information in this publication reflects the positions of the Wisconsin Department of Revenue of laws enacted by the Wisconsin Legislature and in effect as of October 1, 2012. Laws enacted and in effect after that date, new administrative rules, and court decisions may change the interpretations in this publication.

For purposes of this publication, the following definitions apply:

“Seller” means a person selling, licensing, leasing, or renting the property, items, or goods listed in Part II.A., B., C., and D., or selling, performing, or furnishing services. **Note:** In certain situations, the term may include a certified service provider when acting on behalf of a seller with respect to the seller’s sales and use tax functions.

“Buyer” means a person who acquires possession, ownership, title, enjoyment, or use the property, items, or goods listed in Parts II.A., B., C., and D. or services for a consideration.

A person may be a buyer in some transactions and a seller in other transactions.

“Claim for refund,” as used in this publication, refers to a written request for a refund of sales or use taxes by a buyer or seller pursuant to secs. [77.59\(4\)](#) or [\(8m\)](#), Wis. Stats. (2009-10).

Note: In certain situations, a seller is allowed to make adjustments to their current sales and use tax return rather than file a claim for refund for sales and use taxes paid with returns previously filed. See Part IX. on page 12 for additional information.

II. WHICH SALES ARE SUBJECT TO SALES AND USE TAXES?

Sales, licenses, leases, and rentals of the following property, items, and goods are subject to the 5% Wisconsin state sales tax, unless an exemption applies:

- A. Tangible personal property;
- B. Coins or stamps of the United States that are sold, licensed, leased, rented, or traded as collector’s items above their face value;
- C. Leased tangible personal property that is affixed to real property, if the lessor has the right to remove the leased property upon breach or termination of the lease agreement, unless the lessor of the leased property is also the lessor of the real property to which the leased property is affixed.
- D. Specified digital goods, additional digital goods, and digital codes. These digital goods are characterized by the fact that they are transferred electronically to the purchaser (i.e., accessed or obtained by the purchaser by means other than tangible storage media). “Specified digital goods” means “digital audio works,” “digital audiovisual works,” and “digital books.” “Additional digital goods” means greeting cards, finished artwork, periodicals, video or electronic games, and newspapers or other news or information products. See [Publication 240](#) for a description of the products that are included.

In addition, certain services are subject to the 5% Wisconsin state sales tax. For a list of taxable services, see Part X.B. of [Publication 201](#).

III. WHO MAY FILE CLAIMS FOR REFUND?

A. Sellers

A seller who paid sales or use taxes in error to the Department of Revenue may file a claim for refund.

Caution: If a seller is refunded tax and interest by the Department of Revenue for tax collected from a buyer, the seller **must** return the tax **and** interest to the buyer or to the Department of Revenue within

90 days after the date of the refund or offset. Failure to return the tax and related interest to the buyer or the Department of Revenue within the 90 day period results in a penalty of 25% of the amount not returned, or may result in a penalty of 100% if due to fraud.

B. Buyers

1. Tax Paid to Department of Revenue

A buyer may file a claim for refund of use tax the buyer paid in error to the Department of Revenue.

Example: A manufacturer (buyer) purchased equipment for \$50,000 from an out-of-state seller. The seller did not charge sales tax to the buyer on the equipment.

On a consumer use tax return, the buyer reported and paid \$2,500 of use tax to the Department of Revenue on the equipment. At a later date, the buyer realized that its purchase of the equipment qualified for exemption from sales and use tax since it is used exclusively and directly by the buyer in manufacturing.

The manufacturer (buyer) may file a claim for refund with the Department of Revenue for the \$2,500 of use tax paid in error to the Department of Revenue.

2. Tax Paid to a Seller

A buyer may file a claim for refund of sales and use tax paid in error to a seller under any of the following four conditions:

- a. The claim for refund totals \$50 or more of tax.

“\$50 or more of tax” means that the total tax relating to all transactions contained in the claim for refund filed with the Department of Revenue is \$50 or more.

Example: Buyer A erroneously paid \$40 of sales tax to Seller B and \$30 of sales tax to Seller C. Buyer A may file a claim for refund with the Department of Revenue for the \$70 of overpaid sales tax.

Important: For conditions (b), (c), and (d) below, the \$50 requirement [as in condition (a) above] does *not* apply.

- b. Seller has ceased operating business.

If at the time of filing the claim the seller has ceased business, the buyer may file a claim for refund with the Department of Revenue.

Example: Buyer D erroneously paid \$45 of sales tax to Seller E in January 2009. In April 2011, Seller E terminated the business. Buyer D may file a claim for refund with the Department of Revenue for the \$45 of overpaid sales tax.

If the buyer also paid sales or use tax in error to sellers who have *not* ceased business, only the seller may file a claim for refund with the Department of Revenue for such tax, unless the buyer meets one of the other conditions described in (a), (c), or (d).

- c. Buyer is being field audited.

If a buyer being field audited by the Department of Revenue paid sales or use tax in error to sellers or to the Department of Revenue, the buyer may file a claim for refund with the Department of Revenue.

Example: Buyer F is being field audited for the period of January 2007 through December 2010. Buyer F erroneously paid \$1,000 of sales tax to Seller G in November 2009.

While Buyer F is being field audited, Buyer F may file a claim for refund for the \$1,000 of sales tax erroneously paid in November 2009. The auditor will include this overpayment in the audit determination, if the claim is filed in advance of the proposed audit report.

- d. Periods covered in the claim for refund are within the statute of limitations for buyer, but are closed to seller.

Example: In August 2012, Buyer H discovers that it erroneously paid sales tax to Seller I in July 2007. Seller I reported the sales tax on its July 2007 sales and use tax return and paid the tax to the Department of Revenue in August 2007.

Buyer H files its Wisconsin corporate franchise tax return on a fiscal year basis, with its fiscal year ending June 30. Seller I files its Wisconsin corporate franchise tax return on a calendar year basis.

The statutory deadline for Seller I to file a claim expired on March 15, 2012, which is four years from the unextended due date (that is, March 15, 2008) of its corporate franchise tax return for the calendar year 2007.

Buyer H may file a claim for refund of tax it paid to Seller I in July 2007. Buyer H must file this claim by September 17, 2012, which is four years from the unextended due date (that is, September 15, 2008) of Buyer H's 2007 corporate franchise tax return. **Note:** September 15, 2012 falls on a Saturday. The due date is the next business day.

Note: If the buyer also paid sales or use tax to sellers in error which pertains to a period which is within the statute of limitations for both the buyer and seller, only the seller may file a claim for refund with the Department of Revenue for such tax, unless the buyer meets one of the other conditions described in (a), (b), or (c).

IV. HOW TO FILE A CLAIM

A. Sellers

1. My Tax Account

Sellers may claim a refund of sales and use taxes paid to the Department by amending a previously filed return using *My Tax Account*. See *Amend a Return*, using the following link: revenue.wi.gov/Pages/FAQS/mta-using-mta.aspx#filing for additional information.

2. Form ST-12

Sellers claiming a refund of sales or use tax paid to the Department of Revenue may use a paper [Form ST-12](#), *Wisconsin Sales and Use Tax Return*, as an amended return. Form ST-12 and instructions are available from any Department of Revenue office, or online, at: revenue.wi.gov. Refer to page 6 of the instructions for Form ST-12 for more information on how to use Form ST-12 as an amended return to file a claim for refund. Paper amended returns should be sent to: Wisconsin Department of Revenue, P. O. Box 8921, Madison, WI 53708-8921.

3. Alternative Written Option

In lieu of an amended return, a seller may file a claim for refund by sending a letter to the Department of Revenue. Claims submitted in this manner must indicate the claimant's name and address, seller's tax account number, amount of the claim, reporting period for which the overpayment was made, and a reason for the claim. A chronological listing of all invoices included in the claim and copies of applicable exemption certificates received from buyers should be attached to the letter. Claims for refund filed in this manner should be submitted to: Wisconsin Department of Revenue, Mail Stop 5-144, P.O. Box 8906, Madison, WI 53708-8906.

Note: The Department will not accept refund claims made via email or over the telephone.

B. Buyers

1. Tax Paid to a Seller:

Buyers that overpaid sales or use tax to a seller can file a claim for refund using one of the following three methods:

- If you have filed a buyer's claim for refund in the past – Use [My Tax Account](#).
- If you have not filed a buyer's claim for refund before, file electronically. Select [File a buyer's claim for refund – sales tax](#).
- Use paper Form S-220, *Buyer's Claim for Refund of Wisconsin State, County, and Stadium Sales Taxes*, (also known as Form BCR). *Form S-220a, Schedule P*,

Attachment to Buyer's Claim for Refund of Wisconsin State, County, and Stadium Sales Taxes, must be completed and attached to Form S-220 for each seller to whom the buyer paid sales or use tax in error.

Forms are available at revenue.wi.gov or from any Department of Revenue office. See Forms S-220 and S-220a at the end of this publication for copies of these forms.

2. **Tax Paid to Department of Revenue:**

Buyers claiming a refund of use tax paid directly to the Department of Revenue may use Form ST-12.

Refer to page 6 of the instructions for [Form ST-12](#), available from any Department of Revenue office or online at revenue.wi.gov, for more information on how to use Form ST-12 as an amended return to file a claim for refund. Amended returns may be submitted using *My Tax Account* or sent to: Wisconsin Department of Revenue, P. O. Box 8921, Madison, WI 53708-8921.

In lieu of Form ST-12, a buyer may file a claim for refund by sending a letter to the Department of Revenue. The letter must indicate the claimant's name and address, tax account number, amount of the claim, reporting period for which the overpayment was made, and reason for the claim. A chronological listing of all invoices included in the claim should be attached to the letter. Claims for refund submitted in this matter should be submitted to: Wisconsin Department of Revenue, Mail Stop 5-144, P. O. Box 8906, Madison, WI 53708-8906.

3. **Tax Paid to Another State Agency:**

Buyers claiming a refund of use tax paid to another state agency, such as the Department of Transportation (DOT) or the Department of Natural Resources (DNR), must submit their request directly to: Wisconsin Department of Revenue, Mail Stop 5-144, P. O. Box 8906, Madison, WI 53708-8906

Note: This applies to situations where the buyer is required to pay use tax to the agency prior to registering or titling property such as a motor vehicle, boat, snowmobile, mobile home not exceeding 45 feet in length, trailer, semitrailer, all-terrain vehicle or aircraft in Wisconsin.

In situations where the buyer paid sales tax to a state agency as the retailer of the property or taxable service purchased, the buyer should follow the procedure under B.1. of this Part IV.

The written request should include the following:

- A description of the transaction and reason for the refund;
- A copy of the application that the buyer originally completed (for example, a Form MV1, *Wisconsin Title & License Plate Application*); and
- A copy of the cancelled check (if available).

Example: Buyer X purchased an automobile from a private party. When registering the automobile with DOT, Buyer X overpaid the use tax by \$200. Buyer X may request a refund of the overpayment in tax from the Department of Revenue by sending a written request, including an explanation, a copy of the original Form MV1, and the cancelled check verifying payment.

V. **TIME LIMITATIONS FOR FILING**

A claim for refund of a buyer or seller is timely filed if it is either:

- received in person by a Department of Revenue employee on or before the due date, or
- mailed (including the delivery by a delivery service designated under sec. 7502(f) of the Internal Revenue Code) (1) in a properly addressed envelope, with postage duly prepaid, (2) the envelope is postmarked, or marked or recorded electronically as provided under sec. 7502(f)(2)(c) of the IRC, before midnight of the last day of the limitation period, and (3) the claim is actually received by the Department

of Revenue within five days after the last day of the limitation period.

Note: For purposes of this publication, a “determination” means the net result (that is, refund or tax due) of a Department of Revenue audit. For example, the Department of Revenue may audit a claim for refund and find additional tax and interest due on unreported purchases of tangible personal property. If the refund claimed, including interest, is greater than the amount of tax and interest due, the net result is a refund. The taxpayer may file a claim for refund regarding the tax paid (that is, assessed during audit and offset against refund) within two years of that refund determination, as long as the taxpayer did not file of petition for redetermination.

A. Sellers

As indicated in Parts V.A.1. to 4. on pages 5-7, the time limitations for a seller to file a claim for refund of sales or use tax depend on whether the seller was audited by the Department of Revenue for the period of the claim.

1. *Claims for Refund — No Office Audit Determination Was Made for the Transaction and No Field Audit Determination Was Made for Period of the Claim*

If the transaction in the claim for refund (1) was not included in a prior office audit determination and (2) was not in the periods or years included in a prior field audit determination (neither (1) nor (2) occurred), claims for refund may be filed as follows:

- Within four years after the unextended due date of the seller’s Wisconsin income or franchise tax return, or,
- If exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year.

Example: Seller J, an individual, overpaid sales tax to the Department of Revenue on her January 2008 sales and use tax return. The unextended due date of Seller J’s 2008 income tax return is April 15, 2009.

Seller J has until April 15, 2013 to file a claim for refund for the overpaid sales tax reported on her January 2008 sales and use tax return.

2. *Claims for Refund — Office Audit Determination Was Made for the Transaction*

Claims for refund of the tax assessed by an office audit may be filed within two years of the issuance of the notice of determination of sales or use tax assessed by office audit, if the seller paid the tax and the tax was not protested by filing a petition for redetermination.

Example: In an office audit determination dated and issued July 15, 2011, the Department of Revenue assessed Seller K \$800 of sales tax on equipment Seller K sold to Buyer L in June 2009. Seller K paid the \$800 of sales tax on July 29, 2011, and did not file a petition for redetermination.

In January 2012, Buyer L provides Seller K with an exemption certificate, claiming the manufacturing exemption on the equipment.

Seller K has until July 15, 2013 (two years from the date the notice of office audit determination was issued) to file a claim for refund with the Department of Revenue for the \$800 of tax, since the overpaid tax was part of the July 15, 2011 office audit determination.

3. *Claims for Refund — Field Audit Determination Was Made for Period of Claim*

If the transaction occurred during the period or years included in a prior field audit determination, the time limitations for filing a claim for refund for such transaction are as follows:

a. **Transaction Not Assessed in Field Audit Determination**

1) *Field Audit Not Appealed to Department’s Resolution Unit*

Seller has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the seller's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid.
- 60 days after the date the seller received the notice of determination.

2) *Field Audit Determination Appealed to the Department's Resolution Unit, But Not to Wisconsin Tax Appeals Commission*

Seller has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the seller's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).
- 60 days after the date the seller received the Resolution Unit's notice of redetermination.

3) *Seller Appeals Field Audit Determination to Wisconsin Tax Appeals Commission or Court*

Seller has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the seller's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).
- 60 days after the date the seller received the Resolution Unit's notice of redetermination, even though seller files the appeal with the Wisconsin Tax Appeals Commission before the 60 days have expired.

b. Transaction Assessed in Field Audit Determination

Claims for refund of the tax assessed by a field audit may be filed within two years of the issuance of the notice of determination of sales or use tax assessed by field audit, if the seller paid the tax and the tax was not protested by filing a petition for redetermination.

Example: Seller O is field audited by the Department of Revenue for the period January 2008 through December 2011, and is assessed \$5,000 of sales tax on sales made by Seller O. The notice of determination is dated and issued April 6, 2012.

Seller O pays the \$5,000 of sales tax on April 20, 2012, and does not file a petition for redetermination.

Seller O has until April 7, 2014, to file a claim for refund with the Department of Revenue for all or part of the \$5,000 of sales tax assessed. (April 6, 2014, falls on a Sunday. The due date is the following business day.)

4. Claims for Refund — A Field Audit Determination Was Made and Customer Files Valid Claim With Seller

Even though a seller has been field audited, claims for refund may be filed within four years after the unextended due date of the seller's Wisconsin income or franchise tax return, or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year, if the seller's customers have filed valid claims for refund with the seller.

Example: Seller Q, a sole proprietor, is field audited by the Department of Revenue for the period January 2006 through December 2009. Seller Q is assessed \$2,000 of use tax on equipment purchased by Seller Q from vendors located outside Wisconsin. The notice of field audit determination is dated and issued June 11, 2010. Seller Q does not file a petition for redetermination.

Seller Q files its income tax return on a calendar year basis.

In November 2011, Seller Q receives a request from a church for a refund of \$500 of sales tax which it charged to the church on landscaping services provided by Seller Q in July 2008. The church has provided Seller Q with its certificate of exempt status number. Seller Q reported the \$500 of tax on its July 2008 sales and use tax return.

Since Seller Q reported the \$500 of tax on its July 2008 sales and use tax return, Seller Q has until April 15, 2013 (four years from the unextended due date of his 2008 income tax return), to file a refund claim with the Department of Revenue for the \$500 of sales tax.

B. Buyers

As indicated in this Part V.B. on pages 7-10, the time limitations for a buyer to file a claim for refund of sales or use tax depend on whether the buyer was audited by the Department of Revenue for the period of the claim.

Tax Paid to the Department of Revenue:

1. Claims for Refund — No Office Audit Determination Was Made for the Transaction and No Field Audit Determination Was Made for Period of the Claim

If the transaction in the claim for refund (1) was not included in a prior office audit determination and (2) was not in the periods or years included in a prior field audit determination (neither (1) nor (2) occurred), claims for refund may be filed as follows:

- Within four years after the unextended due date of the buyer's Wisconsin income or franchise tax return, or,
- If exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).

Example: Buyer J, an individual, overpaid use tax to the Department of Revenue on his January 2008 sales and use tax return. The unextended due date of Buyer J's 2008 income tax return is April 15, 2009.

Buyer J has until April 15, 2013 to file a claim for refund for the overpaid use tax reported on the January 2008 sales and use tax return.

2. Claims for Refund — Office Audit Determination Was Made for the Transaction

Claims for refund of the tax assessed by an office audit may be filed within two years of the issuance of the notice of determination of sales or use tax assessed by office audit, if the buyer paid the tax and the tax was not protested by filing a petition for redetermination.

Example: In an office audit determination dated and issued July 22, 2011, the Department of Revenue assessed Buyer K \$800 of use tax on equipment Buyer K purchased in June 2009. Buyer K paid the \$800 of use tax on July 29,

2011, and did not file a petition for redetermination.

Buyer K has until July 22, 2013, (two years from the date the notice of office audit determination was issued) to file a claim for refund with the Department of Revenue for the \$800 of tax, since the tax was part of the July 22, 2011 office audit determination.

3. Claims for Refund — Field Audit Determination Was Made for Period of Claim

If the transaction occurred during the period or years included in a prior field audit determination, the time limitations for filing a claim for refund for such transaction are as follows:

a. Transaction Not Assessed in Field Audit Determination

1) *Field Audit Not Appealed to Department's Resolution Unit*

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid.
- 60 days after the date the buyer received the notice of determination.

2) *Field Audit Determination Appealed to the Department's Resolution Unit, But Not to Wisconsin Tax Appeals Commission*

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).
- 60 days after the date the buyer received the Resolution Unit's notice of redetermination.

3) *Buyer Appeals Field Audit Determination to Wisconsin Tax Appeals Commission or Court*

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).
- 60 days after the date the buyer received the Resolution Unit's notice of redetermination, even though the buyer files the appeal with the Wisconsin Tax Appeals Commission before the 60 days have expired.

b. Transaction Assessed in Field Audit Determination

Claims for refund of the tax assessed by a field audit may be filed within two years of the issuance of the notice of determination of sales or use tax assessed by field audit, if the buyer paid the tax and the tax was not protested by filing a petition for redetermination.

Example: Buyer O is field audited by the Department of Revenue for the period January 2007 through December 2010, and is assessed \$5,000 of use tax on purchases made. The notice of determination is dated and issued October 7, 2011.

Buyer O pays the \$5,000 of use tax on October 28, 2011, and does not file a petition for redetermination.

Buyer O has until October 7, 2013, to file a claim for refund with the Department of Revenue for all or part of the \$5,000 of use tax assessed.

Tax Paid to Seller:

1. Claims for Refund — No Field Audit Determination Was Made for Period of the Claim

If the transaction in the claim for refund was not in the periods or years included in a prior field audit determination, claims for refund may be filed as follows:

- Within four years after the unextended due date of the buyer’s Wisconsin income or franchise tax return, or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).

Example: Buyer J, an individual, overpaid sales tax of \$100 to Seller K in January 2009. The unextended due date of Buyer J’s 2009 income tax return is April 15, 2010.

Buyer J has until April 15, 2014 to file a claim for refund for the overpaid sales tax paid to Seller K in January 2009.

2. Claims for Refund — Field Audit Determination Was Made for Period of Claim

If the transaction occurred during the period or years included in a prior field audit determination, the time limitations for filing a claim for refund for such transaction are as follows:

a. Field Audit Not Appealed to Department’s Resolution Unit

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer’s income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid.
- 60 days after the date the buyer received the notice of determination.

b. Field Audit Determination Appealed to the Department’s Resolution Unit, But Not to Wisconsin Tax Appeals Commission

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer’s income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include

deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).

- 60 days after the date the buyer received the Resolution Unit's notice of redetermination.

c. Buyer Appeals Field Audit Determination to Wisconsin Tax Appeals Commission or Court

Buyer has until the earliest of the following to file a claim for refund:

- Four years from the unextended due date of the buyer's income or franchise tax return or if exempt from filing Wisconsin income or franchise tax returns, within four years of the 15th day of the 4th month of the year following the close of the calendar or fiscal year (or date extended by waiver under sec. 77.59(3m), Wis. Stats.).
- Date the amount of the notice of determination is paid (this does not include deposits of tax under sec. 77.59(6)(c), Wis. Stats., while appeal is pending).
- 60 days after the date the buyer received the Resolution Unit's notice of redetermination, even though the buyer files the appeal with the Wisconsin Tax Appeals Commission before the 60 days have expired.

VI. INTEREST

When sales or use tax is refunded, interest at 9% per year is paid with the refund, computed as follows:

A. Refunded to Seller

The period for which interest is computed begins on the unextended due date of the seller's sales and use tax return for the period in which the sale was made, and ends on the date the refund is paid.

Example: On July 15, 2011, Seller U files its June 2011 sales and use tax return, and pays the tax due of \$500 reported on the return. The unextended due date of Seller U's June 2011 sales and use tax return is July 31, 2011.

Subsequently, Seller U determines that it overreported its gross receipts on its June 2011 sales and use tax return, resulting in a \$100 overpayment of sales tax.

On August 22, 2013, Seller U files a claim for refund for the \$100 of overpaid sales tax. The Department of Revenue pays the refund to Seller U on October 31, 2013.

The period for which interest is computed is July 31, 2011 to October 31, 2013 (27 months). The interest portion of the refund is computed as follows:

$$\frac{27 \text{ months}}{12 \text{ months}} \times .09 \times \$100 = \$20.25$$

B. Refunded to Buyer

- 1. Tax Paid to Department** — The period for which interest is computed begins on the unextended due date of the buyer's sales and use tax return (or the buyer's consumer use tax return) for the period in which the purchase was made, and ends on the date the refund is paid.

Example: On January 22, 2010, Buyer V files its December 2009 sales and use tax return. The unextended due date of Buyer V's December 2009 sales and use tax return is January 31, 2010.

Subsequently, Buyer V determines that it overpaid its use tax by \$500 and files a claim for refund with the Wisconsin Department of Revenue for the \$500 of overpaid use tax. The Department of Revenue pays the refund to Buyer V on October 1, 2010.

The period for which interest is computed is January 31, 2010 to October 1, 2010 (eight months). The interest portion of the refund is computed as follows:

$$\frac{8 \text{ months}}{12 \text{ months}} \times .09 \times \$500 = \$30.00$$

- 2. Tax Paid to Seller** — Interest is computed from the last day of the month following the

month in which the tax was paid by the buyer to the seller, to the date the refund is paid.

Example: On September 15, 2009, Buyer W pays \$1,000 of sales tax to Seller X on a purchase of equipment.

Subsequently, Buyer W determines that the equipment purchased qualifies for exemption from sales and use tax. On December 10, 2009, Buyer W files a claim for refund with the Wisconsin Department of Revenue for the \$1,000 of sales tax. The Department of Revenue pays the refund to Buyer W on April 30, 2010.

Since Buyer W paid the tax to Seller X in September 2009, the period for which interest is computed is October 31, 2009 (the last day of the month following the month in which the tax was paid by the buyer to the seller) to April 30, 2010 (six months). The interest portion of the refund is computed as follows:

$$\frac{6 \text{ months}}{12 \text{ months}} \times .09 \times \$1,000 = \$45.00$$

VII. OTHER

A. Buyer and Seller May Not Both Obtain Refunds of Tax

Refunds will not be allowed to both the buyer and seller for the tax on the same transaction. If refund claims for the same transaction are filed by both the seller and buyer, and both claims are approved by the Department of Revenue, the Department of Revenue will decide whether the buyer or seller will receive the refund.

B. Offsetting a Refund Against Any Debts

The Department of Revenue may offset a sales or use tax refund against any delinquent taxes and unpaid amounts owed by the buyer or seller who filed the claim for refund that are collectible by the Department of Revenue on behalf of any governmental unit.

C. Department of Revenue to Act on Claim

A claim for refund shall be regarded as a request for determination. The determination shall be made by the department within one year after the claim for refund is received by the department, unless the buyer or seller making the claim has consented in writing to an extension of the one-year time period prior to its expiration.

D. Seller to Refund Tax and Interest to Buyers or the Department of Revenue

A seller is required to refund taxes and related interest to the buyers from whom the taxes were collected, in the following situations:

- (a) The seller files a claim for refund with the Wisconsin Department of Revenue, for taxes that the seller has collected from buyers, and receives such refund.
- (b) The seller files a claim for refund with the Wisconsin Department of Revenue, for taxes that the seller has collected from buyers, and the seller is entitled to a refund of such taxes, but the refund is offset against deficiencies of the seller due and owing on the books of the Wisconsin Department of Revenue.
- (c) The seller collects amounts as taxes erroneously from buyers, but the seller does not remit such amounts to the state.

If the seller cannot locate the buyers, the seller must return the taxes and related interest to the Wisconsin Department of Revenue within 90 days after the date of the refund, within 90 days after the date of the offset, or within 90 days after discovering that the seller has collected taxes erroneously from the buyers.

Note: A person who collects amounts as taxes erroneously from buyers for a real property construction activity or nontaxable service may reduce the taxes and interest that he or she is required to submit to the buyer or to the department for that activity or service by the amount of tax and interest subsequently due and paid on the sale of or the storage, use, or other consumption of the property, items, or goods listed in Parts II.A., B., C., and D. that are

used by the person in that activity or service and transferred to the buyer.

VIII. PENALTIES

A. Incorrect Claim for Refund

Negligence Penalty: A buyer or seller who negligently files an incorrect and excessive claim for a refund of sales or use tax is subject to a penalty of 25% of the difference between the amount claimed and the amount that should have been claimed.

Fraud Penalty: A buyer or seller who fraudulently files an incorrect claim for a refund of sales or use tax is subject to a penalty of 100% of the difference between the amount claimed and the amount that should have been claimed.

B. Failure to Return Tax to Buyer or Department

Negligence Penalty: If a seller is refunded tax and interest by the Department of Revenue for tax collected from a buyer, and the seller fails to return the tax and interest to the buyer or the department within 90 days after the date of refund or offset, the seller is subject to a penalty of 25% of the amount not returned.

Fraud Penalty: If a seller is refunded tax and interest by the Department of Revenue for tax collected from a buyer, and the seller fails to return the tax and interest to the buyer or the department within 90 days after the date of the refund or offset due to fraud, the seller is subject to a penalty of 100% of the amount not returned.

Note: An “offset” is the amount of a seller’s claim for refund of sales and use taxes and related interest to which the seller is entitled, but which is applied against delinquencies of the seller due and owing on the books of the Wisconsin Department of Revenue. The amount of the offset is included in determining the amount of the refund which the seller must refund to the buyer or the Department of Revenue.

C. Failure to Produce Records

A person who fails to produce records or documents requested by the Department of Revenue in a field audit or in a summons, that support amounts or oth-

er information required to be shown on any sales and/or use tax return that is required to be filed, may be subject to any of the following, as determined by the Department of Revenue, except that the penalty may not be imposed if the person shows that under all facts and circumstances the person's response, or failure to respond, to the department's request was reasonable or justified by factors beyond the person's control:

1. The disallowance of deductions, credits, exemptions, or inclusions of additional taxable sales or additional taxable purchases to which the requested records relate
2. A penalty for each violation of this subsection that is equal to the greater of \$500 or 25 percent of the amount of the additional tax on any adjustment made by the department that results from the person's failure to produce the records.

See [sec. Tax 11.90, Wis. Adm. Code](#).

IX. SPECIAL SITUATIONS NOT REQUIRING THE SELLER TO FILE A CLAIM FOR REFUND

A seller does not need to file a claim for refund in the following situations:

A. Sale Returns and Price Adjustments

The seller has refunded, in cash or credit, all or a portion of the sales price as a result of property returned or adjustments in the sales price after the sale has been completed, provided:

- 1) The seller has included the refunded receipts in the current period’s return or a prior period return of the seller, and paid the tax on those receipts; and
- 2) The seller has refunded the tax to the buyer.

In this situation, the seller may claim a deduction from gross receipts for the amount of the purchase price refunded to the buyer on Line 4 (Sales returns, allowances, and bad debts) of Form ST-12, *Wisconsin Sales and Use Tax Return*, for the period in

which the refund of the purchase price was made to the buyer.

B. Bad Debts

“Bad debt” as used below, means the portion of the sales price or purchase price that the seller has reported as taxable for Wisconsin sales and use tax purposes and paid the tax thereon to the department and that the seller may claim as a deduction under section 166 of the Internal Revenue Code. “Bad debt” does not include financing charges or interest, sales or use taxes imposed on the sales price or purchase price, uncollectible amounts on tangible personal property or items, property, or goods, listed in Parts II.A., B., C., or D. that remain in the seller’s possession until the full sales price or purchase price is paid, expenses incurred in attempting to collect any debt, debts sold or assigned to 3rd parties for collection, and repossessed property or items.

Claiming a Deduction for Bad Debts: A seller may claim a deduction on a sales or use tax return for the amount of any bad debt that the seller writes off as uncollectible in the seller's books and records and that is eligible to be deducted as a bad debt for federal income tax purposes, regardless of whether the seller is required to file a federal income tax return. The seller must claim the deduction on the return that is submitted for the period in which the seller writes off the amount of the deduction as uncollectible in the seller's books and records and in which such amount is eligible to be deducted as bad debt for federal income tax purposes. If the seller subsequently collects in whole or in part any bad debt for which a deduction is claimed under this paragraph, the seller shall include the amount collected in the return filed for the period in which the amount is collected and shall pay the tax with the return. In addition, the following apply to bad debts:

1. For purposes of computing a bad debt deduction or reporting a payment received on a previously claimed bad debt, any payment made on a debt or on an account is applied first to the price of the property, items, or goods listed in Parts II.A., B., C., and D., or taxable services sold, and the proportionate share of the sales tax on the property, items, or goods listed in Parts II.A., B., C., or D., or services, and then

to interest, service charges, and other charges related to the sale.

2. If a bad debt relates to the retail sales of the property, items, or goods listed in Parts II.A., B., C., and D., or taxable services that were sourced to this state and to one or more other states, the total amount of such bad debt shall be apportioned among the states to which the underlying sales were sourced in a manner prescribed by the department to arrive at the amount of the deduction.

The “sourcing” of a sale refers to the location in which the sale takes place, as provided in [sec. 77.522](#), Wis. Stats.

3. A seller may obtain a refund of the tax on the bad debt amount deducted under the paragraph titled “Claiming a Deduction for Bad Debts” that exceeds the amount of the seller's taxable sales, except that the period for making a claim as determined under Part V.A. begins on the date on which the return on which the bad debt could be claimed would have been required to be submitted to the department.
4. If a seller is using a certified service provider, the certified service provider may claim a bad debt deduction on the seller's behalf if the seller has not claimed and will not claim the same deduction. A certified service provider who receives a bad debt deduction shall credit that deduction to the seller and a certified service provider who receives a refund shall submit that refund to the seller.

Note: If the retailer fails to claim the deduction for the bad debt on the original return that is filed for the period in which the debt became a “bad debt,” the retailer must file an amended return for that period, as explained in Part IV.A., to claim the bad debt.

Example: Retailer A has a bad debt of \$10,000 for the period March 2009. Retailer A filed a sales tax return for March 2009, but did not claim the deduction for the bad debt. The unextended due date for March 2009 return is April 20, 2009. To claim the \$10,000 deduction for the bad debt, Retailer A must file an amended return for the period of March

2009. Retailer A has until April 20, 2013, (four years from the unextended due date of the return on which the bad debt may be claimed), to file the amended return.

C. Tax Paid on Purchase of Leased Property

If a lessor of property, items, or goods listed in Part II.A., B., C., or D. reimbursed the vendor for sales tax on the sale of the property, items, or goods by the vendor to the lessor, the tax due from the lessor on the rental receipts may be offset by a credit equal to, but not exceeding, the tax otherwise due on the rental receipts from the property, items, or goods for the reporting period. The credit expires when the cumulative rental receipts equal the sales price upon which the vendor paid sales taxes to the Department of Revenue. The credit is claimed by taking a deduction on Line 5 “Other subtractions” of Form ST-12, *Wisconsin Sales and Use Tax Return*, or the online form using *My Tax Account*, for the amount of rental receipts from the property, items, or goods included in gross receipts on Line 1 of Form ST-12 by the lessor during the period covered by the return.

D. Tax-Paid Purchases Resold

If a purchaser of property, items, or goods listed in Part II.A., B., C., or D. reimbursed the vendor for sales tax on the sale and subsequently, prior to making any use of the property, items, or goods, other than retention, demonstration or display while holding it for sale or rental, makes a taxable sale of the property, items, or goods, the tax due on the taxable sale may be offset by the tax reimbursed. The offset is claimed by taking a deduction on Line 5 “Other subtractions” of Form ST-12, *Wisconsin Sales and Use Tax Return* or the online form using *My Tax Account*, for the amount of the purchase price paid for the property, items, or goods resold. The offset is claimed on the same return which includes the sales price for the property, items, or goods resold.

Note: In situations C and D, do not take a credit or offset for tax-paid purchases resold in a non-taxable transaction. You **must** request a refund of the tax paid from the vendor who sold you the property, items, or goods or file a Buyer’s Claim for Refund with the Department of Revenue.

X. IF YOU HAVE QUESTIONS

If you have a question about sales and use taxes, call, write, or email the department.

Write . . . Wisconsin Department of Revenue
Mail Stop 5-77
PO Box 8946
Madison, WI 53708-8946

Telephone . . . (608) 266-2776

Fax . . . (608) 267-1030

Email . . . DORSalesandUse@revenue.wi.gov

Visit our website . revenue.wi.gov

FORM BCR

BUYER'S CLAIM FOR REFUND OF WISCONSIN STATE, COUNTY AND STADIUM SALES TAXES

INSTRUCTIONS: A buyer may use this form to request a refund from the Wisconsin Department of Revenue of state, county and stadium (baseball and football) sales tax paid in error to a seller, if the claim for refund of sales tax totals \$50 or more, or the claim for refund of sales tax totals less than \$50 and one or more of the following conditions apply:

- The seller has ceased business operations,
- The buyer is being field audited, or
- The periods covered in the claim for refund are within the statute of limitations for the buyer and are closed to the seller.

CAUTION – Do not use this form:

- To claim a refund of tax you paid directly to the Wisconsin Department of Revenue.
- If the claim for refund totals less than \$50 of sales tax, and none of the above conditions apply. In this case, the buyer must request the refund from the seller.

Attach a separate **Schedule P** to this form for each seller to whom you paid Wisconsin sales tax in error and include on line 3 below all amounts from Section 1, line 2 of all Schedule Ps attached to this form.

REFUND CLAIM INFORMATION (Buyer's Information)

Name		Federal I.D. Number (FEIN) / Social Security No.	
Address		Wisconsin Sales/Use Tax Account Number	
City		State	Zip
Telephone Number (Area Code) -		Best Time to Call (Weekdays, Daytime Hours)	
1. Period covered by this refund claim: From: _____ To: _____			
2. Number of Schedule P(s) attached _____			
3. Total amount of refund requested \$ _____ (This total should equal the sum of all amounts entered on line 2 of all Schedule Ps attached.)			
<i>Under penalties of law, I declare that the amount of sales tax for which I am submitting this claim for refund has NOT been refunded or credited to me by the department or by the seller to whom the tax was previously paid. I will immediately send payment for any such duplicate refund to the Wisconsin Department of Revenue, PO Box 8902, Madison, WI 53708-8902.</i>			
Print Your Name		Title	
Signature of Claimant (Buyer)		Date	

Please mail your refund claim to:

Wisconsin Department of Revenue
 Sales Tax Refund Request
 Mail Stop 5-144
 P.O. Box 8906
 Madison, WI 53708-8906

Questions:

Telephone: (608) 266-2776
 TDD: (608) 267-1049
 FAX: (608) 267-0834
 Website: www.dor.state.wi.us
 E-mail: sales10@dor.state.wi.us

SCHEDULE P

(Attachment to Form BCR, Buyer's Claim for Refund of Wisconsin State, County and Stadium Sales Taxes)

This schedule details purchases on which Wisconsin sales tax was paid to the seller and a refund of the tax is being claimed from the Wisconsin Department of Revenue. **The buyer should complete Sections 1 and 3, and have the seller complete Section 2.** Use a separate Schedule P for each seller. Schedule P should be returned by the seller to the buyer and the buyer should attach it to Form BCR as documentation of the refund claim.

SECTION 1 – BUYER INFORMATION

(Buyer's Name) _____		
(Buyer's Address) _____	() _____ (Area Code)	— (Telephone No.)
(City) _____	(State) _____	(Zip) _____
1. Period covered by this refund claim: From: _____ To: _____		
2. Total state, county and stadium tax paid in error \$ _____ (Total of Columns 7, 8, 9, and 10 from Section 3) Include this amount in the total on line 3, Form BCR.)		

SECTION 2 – SELLER INFORMATION

The above-named buyer has entered in Section 3 (on the back of this page) information concerning transactions for which they are claiming a refund of sales tax from the Department of Revenue. Please examine the information entered in Section 3 and, if you have **not** previously received or requested a refund of the sales tax listed in Columns 7 through 10, complete Section 2 below and return this document to your customer.

Enter your Wisconsin Seller's Permit Number, Use Tax Number or Tax Account Number: _____	
Enter your Federal Employer's Identification Number: _____	
(Seller's Legal Name) _____	
(Seller's Business/Trade Name) _____	
(Seller's Business Address) _____	
(City) _____	(State) _____ (Zip) _____
<input type="checkbox"/> Check this box if any of the items listed in Section 3 do not qualify for a refund, identify which items do not qualify, and explain why not (for example, tax paid was not Wisconsin tax): _____ _____ _____	
<i>I declare under penalties of law that I have read and examined this document and attest to the fact that the items listed in Section 3 were sold by me and that Wisconsin state sales tax and, where applicable, county and/or stadium tax, was charged and reported to the Wisconsin Department of Revenue. I have not requested and will not request a refund, taken credit on any sales tax return, been allowed credit, or given the buyer credit for any sales tax listed in Section 3 (Columns 7-10). I further declare that I will not request a refund of tax for other sales to this purchaser for the periods in Section 1.</i>	
(Print Seller's Name) _____	(Title) _____
(Seller's Signature) _____	(Date) _____

SECTION 3 – LIST OF PURCHASES

List only those purchases for which you are claiming a refund. If the total amount you paid to the seller does not equal the total purchase price, include an explanation. Attach an additional sheet if necessary.

Col. 1	Col. 2	Col. 3	Col. 4	Col. 5	Col. 6	Col. 7	Col. 8	Col. 9	Col. 10	Col. 11	Col. 12
Description of Goods or Services Purchased	Reason Purchase Exempt	Purchase Date	Invoice Number	Date Paid	Purchase Price Before Tax	5% Wisconsin State Tax	0.5% County Tax	0.1% Baseball Stadium Tax	0.5% Football Stadium Tax	County Name (if applicable)	Total Amount You Paid
TOTALS → (Add the amounts in Columns 7, 8, 9 and 10 and enter the totals here. Add these totals together and include the result on line 2, Section 1, on the reverse side of this page.)											

I, the undersigned Buyer, certify that all the information contained in the above schedule, or included as an attachment, is true and correct to the best of my knowledge and belief. I am authorized to execute this schedule and claim the exemptions indicated.

Print Buyer's Name	Buyer's Signature	Title	Address	Date
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