

## State of Wisconsin • DEPARTMENT OF REVENUE

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## One Month Remains until the Extended Tax Deadline

Wisconsin's tax season was extended to July 15 this year due to COVID-19, and so far, 2.7 million tax filers have submitted returns out of an expected 3 million. The Wisconsin Department of Revenue (DOR) expects filing activity will be brisk the last few weeks of the season and encourages people to file now.

There are advantages to filing sooner rather than later.

- You are more likely to get your refund faster, if you have one coming. If you owe taxes, you may still file now and wait until July 15 to pay.
- If you have questions or need assistance, DOR customer service staff are ready to quickly assist, and there will likely be less waiting time than if you file just before the deadline.

People may use the free, fast and accurate <u>Wisconsin E-file</u> online tool to file their state income taxes, or they may choose to use <u>third-party software from an approved vendor</u>. Like other online tools, Wisconsin E-file does the required math to prevent errors and allows direct deposit or withdrawal from a bank account.

DOR encourages taxpayers with questions to <u>submit them online</u> or call DOR's individual customer service line at 608.266.2486.

Beginning June 16 until July 31, the DOR customer service call center will be open from 7:45 a.m. to 5:45 p.m. on
Tuesdays and Thursdays. Our regular hours are from 7:45 a.m. to 4:30 p.m. Monday thru Friday. We are staying
open an extra hour on both Tuesdays and Thursday to better accommodate our busy customers.

Taxpayers will find some helpful resources available on DOR's website at www.revenue.wi.gov including:

- a list of free tax help sites across Wisconsin and more information about them
- an online application that will check the status of your refund
- a mobile app available free of charge from the Apple or Android app stores

