

## State of Wisconsin • DEPARTMENT OF REVENUE

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Scott Walker Governor Richard G. Chandler Secretary of Revenue

## FOR IMMEDIATE RELEASE

February 27, 2017

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## Wisconsin Department of Revenue Targets Fraud and Identity Theft

Anti-Fraud Initiatives Save Taxpayers \$255 Million Over Six Years

More than \$63 million in fraudulent and erroneous refunds and credits were blocked last tax season thanks in part to the Wisconsin Department of Revenue's use of identity verification tools.

"We are vigilant in our efforts to safeguard the refunds and identities of tax filers with enhanced ID verification tools," said Richard Chandler, Wisconsin Department of Revenue Secretary.

"As reports of cybercrimes and identity theft become more common, the DOR prevents fraudulent activity by diligently reviewing filed tax returns to protect our citizens," Sec. Chandler said. "Our systems are secure, however when fraudsters steal your identity from other sources, they may try to file a fraudulent tax return."

"We ask tax filers to allow at up to 12 weeks processing time this season as we leverage our ID verification tools to ensure their refund is not going to someone who's stolen their personal, confidential information," Chandler added.

## **How ID Verification Works**

The Wisconsin Department of Revenue uses analytics to identify returns that indicate possible identity theft. When this happens, the DOR sends a letter to the tax filer asking them to complete a quiz, enter a Personal Identification Number (PIN), or submit documentation to confirm their identity. The unique PINs are a tool the DOR began using last year to help safeguard tax filers.

DOR ID Verification Tools – Agency Sends Letter to Taxpayer If Possible Identity Theft				
Quiz	Unique PIN	<b>Provide Documentation</b>	See If Your Return Has Been Filed	
<ul><li>Short, four</li></ul>	<ul><li>Used solely to</li></ul>	<ul><li>Taxpayers submit</li></ul>	1. Go to www.revenue.wi.gov	
question quiz	verify your	documents that	2. Click on "Was your 2016 tax return	
<ul><li>Questions are</li></ul>	identity	confirm their	filed" under <i>Quick Links</i>	
based upon info	<ul><li>Can be entered</li></ul>	identity	Results:	
only taxpayer	online or by		■ If you <u>have not</u> yet filed but our	
should know	calling DOR		website says we have a tax return,	
	Customer Service		follow the instructions online.	
			<ul><li>If you have filed, but our application</li></ul>	
			doesn't show a return, don't worry	
			because it may still be processing.	

During the past six tax seasons, the Department stopped more than \$255 million in potential fraud. The increase is due to the DOR's continuous expansion of its anti-fraud efforts and tools as more cybercriminals attempt fraud. For more information, visit the DOR's <a href="Protecting Taxpayers page">Protecting Taxpayers page</a>.

DOR Anti-Fraud Efforts			
Fiscal Year	Total Savings		
2016	\$63,043,527		
2015	\$57,786,246		
2014	\$49,659,865		
2013	\$30,173,245		
2012	\$25,738,269		
2011	\$29,054,408		
Total Six Year Savings	\$255,455,560		
2010	\$18,604,585		
2009	\$18,084,318		
2008	\$13,881,956		
2007	\$10,137,308		
2006	\$10,366,656		
Previous Five Year	\$71,074,823		
Savings			
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