WISCONSIN DEPARTMENT OF REVENUE



Maximize your collection efforts through TRIP

www.revenue.wi.gov

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# Agency Setoff System Replacement - Implementation date is October 4, 2010

## Electronic Payments – Have you submitted your forms to tell us how to electronically

**deposit setoff funds?** Starting October 4<sup>th</sup> all distribution payments will be processed by electronic funds transfer. Transfer options include an ACH transfer to a bank account or a transfer to state agency WISMART accounts. TRIP will no longer issue paper checks after October 4<sup>th</sup>. Contact Matt Yeakey at **trip@revenue.wi.gov** for more information.

If you have <u>NOT</u> submitted your account information, DOR will <u>NOT</u> be able to intercept refunds against your debts.

## TRIP<sub>2.0</sub>

The Department of Revenue (DOR) is developing the agency setoff functionality within the Wisconsin Income Processing and Audit System (WINPAS). This tax system currently houses most of the tax types administered by the DOR and we will be able to more efficiently process refunds against your debts.

#### The TRIP<sub>2.0</sub> Portal

The TRIP<sub>2.0</sub> portal will be located in the DOR customer interface called *My Tax Account* where business taxpayers are able to file, pay, and view information for certain business tax types. All agency partners and third party providers have tax accounts at DOR and many already have experience with *My Tax Account*.

**NOTE:** Due to security concerns, <u>all users</u> will be required to register for  $\text{TRIP}_{2.0}$  account access in *My Tax Account*. Detailed instructions for the registration process will be mailed to each agency prior to implementation.

#### **Registration Process – Available OCTOBER 4th**, 2010

The registration process has a few short steps and should take just minutes of your time. If you are already registered for *My Tax Account* to manage your agencies business taxes, skip to step 3:

- 1. LOGON: From DOR's home page, at <u>www.revenue.wi.gov</u>, click on *My Tax Account* and enter your WAMS ID and password, the same ID and password that you use in the current TRIP system.
- 2. AGENCY ASSOCIATION: To connect a user to TRIP account, you will need to enter an ID Type. The choices for ID Type are Federal Employer Identification Number (FEIN) or Wisconsin Tax Number (WTN) for your agency. You will also enter your agencies name and zip code. This information will be mailed to your agency prior to registration.
- 3. TRIP ACCOUNT ASSOCIATION: Add your agency setoff account. You will see a temporary link on your *My Tax Account* home page called "Convert Trip Access". *My Tax Account* will display all agencies to which you currently have TRIP access. You will be asked to certify that the agencies displayed are agencies you have authority to represent.

**NOTE:** Agencies that rely on book marked links to get to TRIP from their web browser will need to delete these links and re-establish the new My Tax Account link.

#### **Agency Setoff Conversion**

If you have debts that are marked as inactive, these debts will not be converted.

**NEW FUNCTIONALITY:** In the  $\text{TRIP}_{2.0}$  system you will not be able to inactive debts. If you do not want to intercept, you will have to change the balance to zero to stop collection against the debt. You may later re-submit the debt for collection as a new debt.

> Active debts with a balance greater than or equal to \$20.00 will be converted.

The debt threshold for submitting a new debt to DOR is \$20.00. DOR will not convert any debt that is less than \$20.00.

**NEW FUNCTIONALITY:** On a monthly basis, DOR will send a file of debts that no longer qualify for intercept. This file will use the File Maintenance Response file layout. This includes debts where the balance falls below the threshold or debts where the debtor social security number is accepted in error.

## **Important Dates:**

September 4, 2010	Last processing day for TRIP Current file format
September 24, 2010	Last file maintenance for current Agency Setoff system.
At Noon	TRIP application file maintenance can no longer be used to submit new or update current debts.
September 27, 2010	Last refund intercept file run against debts in the current system.
September 28, 2010	Current system and TRIP application shutdown. Make sure to download your posting notification reports. Conversion of data to new system begins.
October 4, 2010	Last Quarterly Settlement report from current Agency Setoff system.
October 4, 2010	New system in production to receive new debt and debt updates using new TRIP portal, the expanded file layout, or the new XML file format. <b>Processing of File Maintenance is available on business days.</b>
October 11, 2010	DOR is closed.
October 13, 2010	<b>First posting notification report available from new system.</b> This report will be made available weekly to agencies on Wednesdays.
October 14, 2010	<b>Funds available for agencies using WISMART accounting transfer.</b> The first WISMART payment posting will take place on 10/14/10 and weekly on Thursdays thereafter. Holidays may result in a payment posting delay.
October 15, 2010	<b>Funds available for agencies using ACH Deposit.</b> The first bank account payment posting will take place on 10/15/10 and weekly by Tuesdays thereafter. Holidays may result in a payment posting delay.
October 7, 2011	Last date for accepting TRIP "Expanded" file. All agencies should be ready to transition to XML file format going forward.

## **Contact Information**

Please feel free to contact us with any questions or concerns. Program Contact: Newsletter Contact:

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