

Maximize your collection efforts through TRIP

FAX (608) 261-6226 http://www.dor.state.wi.us

April 30, 2006

Implementation Delay

Implementation of the reengineered TRIP system has been pushed back again and is now tentatively scheduled late July/early August 2006. We apologize for the continued delays, but feel it is necessary to push back the implementation date to allow for additional refinement of the new website and more complete testing of the entire system.

This new schedule will get us past the peak of the income tax filing season, making transition to the new system easier for both our users and the department. Please look for updates on our progress with the new system on our website, including draft versions of the new user guides and file formats.

WAMS IDs

Are you curious about the WAMS Process?

The DOR TRIP webpage is featuring a short video explaining how to register for your WAMS ID.

The reengineered TRIP system will utilize an entirely different security protocol. What this means to you, the user, is that you will need to obtain a Web Access Management System (or WAMS) logon ID and password. Information on the new logon ID's can be found https://on.wisconsin.gov/WAMS/SelfRegController, including how to self register for an ID.

Several things worth mentioning are:

- These IDs and passwords are managed entirely by the Department of Administration (DOA) and not by the Department of Revenue. Should you have any questions about the registration process, changing your password, account recovery, etc., please follow the instructions as published on the WAMS website.
- The new WAMS IDs will only work in the new, reengineered TRIP system. They will not work in the current TRIP system.

Many of you may already have a WAMS ID without realizing it. During the registration process for this type of ID you will be asked to supply your e-mail address. If you get a message stating that your e-mail address is already registered, this is a good indication that you already have a WAMS ID. It is not necessary to obtain a second WAMS ID for use in TRIP. You will be able to use your current WAMS in TRIP but not until we implement the new system.

Additional Instructions

Once you obtain your WAMS ID, please send your current Z logon ID and your new WAMS ID to Fred Bahr via e-mail at fbahr@dor.state.wi.us. This will enable a smooth conversion from your current access privileges to the new system prior to implementation and allow you uninterrupted access to TRIP. Failure to provide this information will result in delays in accessing the new system.

The TRIP Web-page - The TRIP web-page has a new look, placing all information pertaining to the TRIP program in one place for easier navigation. Make sure to save this page to your favorites: www.dor.state.wi.us/ise/trip/index.html

The TRIP Listsery - Be among the first to receive TRIP News! Sign up to receive electronic notifications at www.dor.state.wi.us/html/lists.html. We will be sending reminders to check out the latest edition of the TRIP News as well as program specific information.

Administrative Fee

Due to recent legislation that was effective April 1, 2006, the administrative fee for the Refund Interception Program is now paid for by the debtor, at the time their refund is intercepted, and not by the agencies participating in the program.

The last quarterly settlement report you received containing the 2% administrative fee was mailed earlier this month and covered intercepts processed in January – March, 2006. For all intercepts processed after April 1, 2006, you will not be charged an administrative fee, although you will continue to receive a quarterly settlement report each quarter. The first check that you received affected by the new fee structure was dated April 6, 2006.

Use of Driver's License Numbers

Legislation was also enacted recently that will allow you to identify your debtors by their driver's license number (DLN) as opposed to their social security number. The department will then attempt to obtain a social security number for your debtor through a process we are developing with the Department of Transportation (DOT). The overall process for certifying a debt with a DLN will be largely the same as how you currently certify a debt using a social security number. The process with DOT will be transparent to you, the user.

Due to concerns over confidentiality, we are not able to share any social security numbers we obtain from DOT with you. Instead, the identifier we display in the file maintenance, balance verification and posting notices will always be the DLN, and not the social security number, even though we will now have the SSN in our system.

Partitioning our data in this manner is another reason that the implementation of the reengineered TRIP has been delayed, but we expect this new functionality to be in place in when we implement the new system in late June/early July 2006.

New Legislation Watch

Assembly Bill 538 has moved from the Assembly to the Senate for consideration. This bill would allow local governments to certify debts related to property taxes. An amendment to the bill was passed in September that clarifies the meaning of the phrase "debts related to property tax" as any interest and penalty charged as a result of the delinquency. To read this proposal, go to:

https://docs.legis.wisconsin.gov/2005/proposals/sb538

Safeguarding Taxpaver Information

This program requires that state agencies and local governments exchange sensitive taxpaver information in order to achieve a debt match with Department of Revenue tax records.

We would like to remind our partners of the importance of keeping this information confidential. Make sure safeguards are in place to ensure that personal financial information confidential. and is kept Unauthorized disclosure or inspection of taxpayer information is a crime.

Contact Information

Please feel free to contact us with any questions or concerns.

Program Contact: Newsletter Contact:

Fred Bahr

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Susan Dukes WI Department of Revenue Program & Planning Analyst (608)-266-9397 susan.dukes@dor.state.wi.us Past issues of TRIP News are available on the DOR Internet at: www.dor.state.wi.us/ise/trip/index.html

January 2005 Introduction to TRIP redesign project

April 2005 WAMS logon protocol

July 2005 New reports and access information

October 2005 Implementation Delay

The "New" TRIP - Application Features January 2006