

Benefits of the TRIP Redesign

Recently I met with Fred Bahr regarding the TRIP redesign project. Here are some of the details that you have been waiting for:

Q: What types of reports will be available?

A: The user will be offered both a Debt Summary and an Account Summary report.

The Debt Summary pages allow you to query debtor information based on the debtor's SSN, FEIN, or your Internal Agency Number (IAN).

The IAN is a number specific to your agency and is assigned at the time the debt is certified to the program. You may use the IAN as an additional identifier or as a search key within the TRIP application.

Also, debts can be activated or inactivated from the Debt Summary pages.

The Account Summary pages allow you to generate a report showing the entire debt inventory belonging to your agency. You will have some debt sorting options from the inquiry screen as well as the ability to download the report to three different file formats: Excel, XML, and Text

Q: As a county using the CCAP interface or a state agency using the state mainframe system, how will access to these reports be granted?

A: You will register with DOR for access to the TRIP application as a "Query Only" user. Once registered you may access the system reports. In addition, you will need to obtain a WAMS user name and password to enter the TRIP application. The April 30, 2005 Edition of TRIP News has details covering the new logon procedures.

Q: When will I logon using the WAMS protocol?

A: The WAMS logon process will begin upon implementation of the new TRIP application in October.

Q: Are there any other features of interest?

A: The new system will have a message board to communicate the various issues relating to the Refund Intercept Program:

- System Alerts If the system is down we will tell you of the problem and the expected time to restore the application.
- Maintenance Notices– Advanced notice of scheduled down times for maintenance to the application.
- Program Details Information affecting the program such as law changes or program enhancements.

The TRIP Listserv

Be among the first to receive TRIP News!

Sign up to receive electronic notifications at <u>www.dor.state.wi.us/html/lists.html</u>. We will be sending reminders to check out the latest edition of the TRIP News as well as program specific information.

Timeline

Implementation for the TRIP redesign is scheduled for October 2005. We hope to keep any impact on our users to an absolute minimum.

Next Steps

We will be sharing more information about the new system and your role in the transition as this project moves forward.

September	Implementation Details
January	Post Implementation Review
April	User Survey Results

Legislation Update

Assembly Bill 211 was introduced on March 16th, 2005. If passed, it will change how DOR assesses the administrative fee.

Currently, the fee is assessed to the referring agency as a percentage of the amount intercepted on a quarterly basis.

AB211 is written so that the fee will be assessed to the debtor at the time of interception as either a flat fee or as a percentage.

To read the entire proposal, go to https://docs.legis.wisconsin.gov/.

Certifv Obtain Agency Access Debts Reports 1 1 Municipalities **TRIP** Application 1 **CCAP** Interface County agencies using CCAP interface 1 **Trip Application** 1 1 County agencies **TRIP** Application not using CCAP interface 1 State agencies Mainframe using the state 1 mainframe **TRIP** Application system State agencies **TRIP** Application 1 not using the state mainframe system

How Will You Use TRIP

Contact Information

Please feel free to contact us with any questions or concerns.

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Frequently Asked Questions

Q: Why would all clerks be interested in this information given that most county clerks use the CCAP interface?

- A: This question can be answered in two parts:
 - 1. Counties that use the CCAP/DOR interface to certify their debts will continue as in the past, however they will also be able to take advantage of the report capabilities that the new TRIP application offers.

When beginning this project DOR met with a group of current TRIP users and one improvement suggestion was to have better and more flexible reporting capabilities. In response to that suggestion we made flexible reporting capabilities a requirement of the new system.

2. The purpose of this news letter is to primarily share information about the implementation of the redesigned TRIP system but we will also be using TRIP News as a vehicle to update our users on general program information and legislative impacts to the program.

Q: Can I use my WAMS logon now?

A: No, the WAMS user name and password can be set up any time between now and the implementation date. Access to the TRIP application using the new logon protocol will not begin until the release of the new TRIP application. The implementation is scheduled for October 2005.



Past issues of TRIP News are available on the DOR Internet at: www.dor.state.wi.us/ise/trip/index.html

January 2005	Introduction to TRIP redesign project
April 2005	WAMS logon protocol

This newsletter is distributed electronically on a quarterly basis. Copies can be found on our website at <u>www.dor.state.wi.us</u> in the government e-services section.