

Opening Adobe PDF Documents in Edge



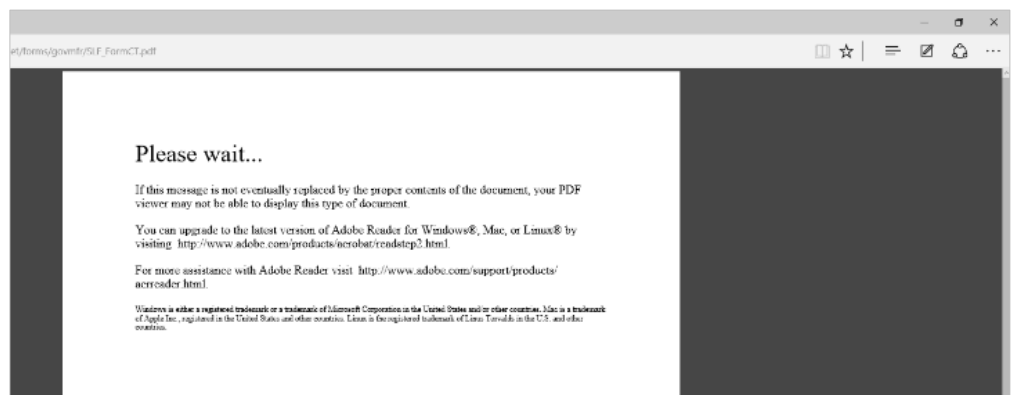
The Wisconsin Department of Revenue (DOR) uses the Adobe LiveCycle platform for maximum compatibility with our users' systems. However, Adobe PDFs currently are not supported by Chrome, Firefox or Microsoft Edge. At this time, our users report successfully opening forms in Internet Explorer.

Using Internet Explorer is a solution for most of our users, however, upon upgrading to Windows 10, Microsoft Edge becomes the default browser. Additionally, the icon for Edge and Internet Explorer are strikingly similar. So, it's easy to confuse Edge (which doesn't support our forms platform) with Explorer (which does support it).

Windows 10 users can easily view our PDFs in Explorer, even if they're using Edge. Here's how:

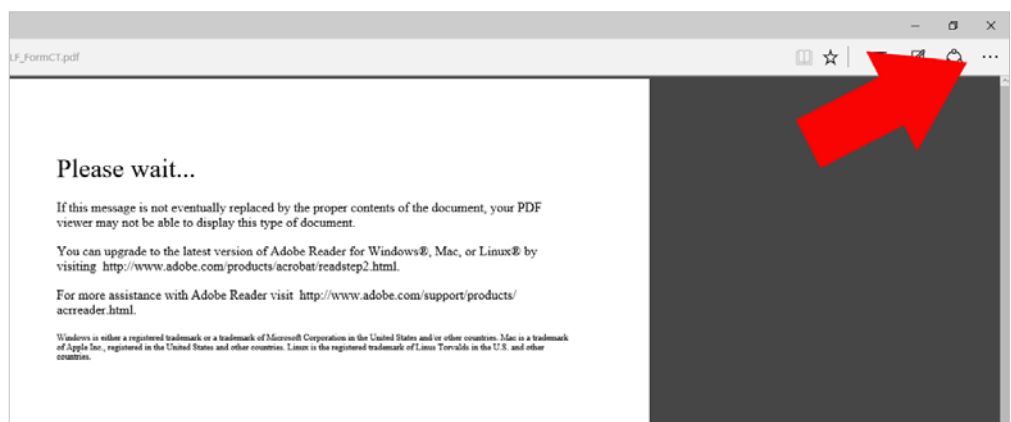
Step A

Navigate to the form on our website you would like to open. If you are in Edge, you will see this message:



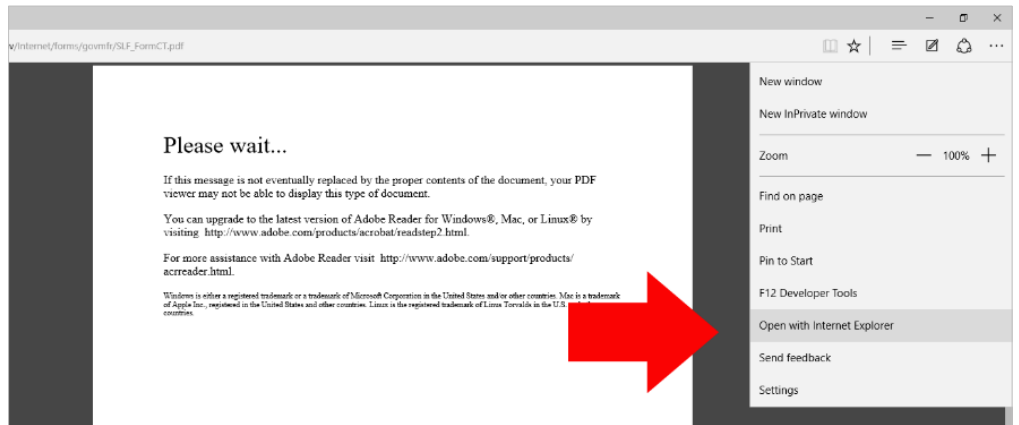
Step B

To view this page, simply click on the three dots at the top right hand corner of your Edge browser.



Step C

You will see a dropdown menu. Select "Open with Internet Explorer."



Step D

Your form will appear normally.

A screenshot of a web browser displaying the "Municipal Financial Report - Form CT" page. The page title is "Municipal Financial Report - Form CT For Wisconsin Towns Wisconsin Department of Revenue". It includes "Filing Instructions" with a numbered list of five steps. Below the instructions is a "Start Filing" button and radio button options for "Cash Basis Accounting" (selected) and "Modified Accrual Accounting". At the bottom, it shows "Revision: 44031", "Revision Date: 2016-01-22", and "Form: SLF_FORMCT". On the right side, there is a "Watch for these symbols" box with three entries: a question mark icon for help, a red X icon for errors, and a yellow exclamation mark icon for warnings.

Note: If your document has fields that should pre-fill, all the appropriate fields will pre-fill, if you are connected to the Internet.